

LEADERSHIP IN ACTION, WHAT GREAT MANAGERS REALLY DO?

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krauthammer

Level ④

exemplary

The manager integrates all the complexity of his environment, develops active relations and increases performance.

Level ③

operative

The manager understands part of his environment, creates a minimum number of relations and maintains performance.

Level ②

penalising

The manager neglects his environment, does not build relations and diminishes performance

Level ①

disqualifying

The manager ignores his environment, allows relations to deteriorate and actually inhibits performance.